

# SAUCELABS v. LambdaTest

## Example

The TrustRadius Research Team's analysis of how SauceLabs outperforms LambdaTest.



SauceLabs is a TrustRadius award-winning product

### SauceLabs Brand Recognition

SauceLabs has been in the market over twice as long, completed immensely more tests, and received numerous awards over the years. All of this speaks to a stronger brand recognition.

- Founded in 2008
- Over 5bn tests completed
- 6-time TrustRadius award winner

### LambdaTest Brand Recognition

LambdaTest has been in the market for less than half the time that SauceLabs has. Additionally LambdaTest has completed fewer tests, and received fewer awards than SauceLabs.

- Founded in 2017
- 200 million+ tests completed
- 10 TrustRadius awards

### SauceLabs Pricing Tiers

SauceLabs has simple, straightforward pricing tiers that use a credit system for testing. Information about how the credit system works can be found on the SauceLabs [pricing page](#).

### LambdaTest Pricing Tiers

LambdaTest has quite a handful of pricing tiers which work based on how many parallel tests the user runs. This can complicate the payment process and make it harder to figure out what you'll actually pay for with LambdaTest.

### A mobile testers unbiased experience



## Example

“My company mainly found value from having access to device farms that allowed us to seamlessly transition to the work from home life during this trying time which contributed to saving our business because of it aiding and being apart of the reason we could act so swiftly. With an ever changing business landscape with multiple factors, SauceLabs has held up and also been quite effective during this particular would be roadblock if not for its existence.”

Verified User \* | Analyst in Quality Assurance | Computer Software Company | [Read the full review](#)

## SauceLabs Security Practices

### Security Certifications:

- ISO 27001
- ISO 27701
- SOC 2 Type 2
- SOC 3
- Privacy Shield

### Security Industry Memberships:

- IAPP Bronze Member
- Cloud Security Alliance Solution Provider

### Security Compliance:

- GDPR Compliant Notice
- CCPA Compliant Notice
- Cloud Security Alliance STAR Level 1

Among other industry-standard top security practices.

## LambdaTest Security Practices

### Security Certifications, Industry Memberships, and Compliance:

- California Consumer Privacy Act of 2018
- GDPR Compliance
- AICPA SOC 2
- Cloud Security Alliance

Among other industry-standard top security practices.

## SauceLabs Customer Base

SauceLabs has a larger enterprise customer base and more extensive industry coverage than LambdaTest:

- **64.7% of SauceLabs' TrustRadius reviewers work at enterprise companies**

### Reviewers broken down by industry:

Computer Software (**29.7%**)  
IT & Services (**10.9%**)  
Internet Services (**10.9%**)  
Financial Services (**7.9%**)

**Additional industries include:** Insurance, Health Care, Retail, Marketing, Telecommunications, Consulting, Human Resources, and Research.

## LambdaTest Customer Base

LambdaTest has a smaller enterprise customer base with less industry coverage than SauceLabs:

- **31.5% of LambdaTest's TrustRadius reviewers work at enterprise companies**

### Reviewers broken down by industry:

Computer Software (**40%**)  
IT & Services (**20%**)  
Internet Services (**10%**)

**Additional industries:** Accounting, Educational Management, and Pharmaceuticals.

## Get Saucy!



“If you need a farm to test any browser or device, Sauce is your company. They offer every configuration you'd need and are responsive to customer needs and wants.”

Chris Hyde \* | Test Lead | IDEXX Laboratories | [Read the full review](#)

### SauceLabs Documentation

SauceLabs documentation is more detailed and comprehensive. Users have indicated that SauceLabs documentation was ideal for both technical and nontechnical users.

### LambdaTest Documentation

LambdaTest documentation is more technically leaning, while this is not necessarily a problem, it does indicate that users will need a higher level of technical experience prior to using this platform.

### SauceLabs Customer Service

SauceLabs users have stated that the customer service team was quick, reliable, and overall helpful. In particular, users called out that SauceLabs customer support representatives would follow up after the resolution, and offered informative ways to optimize their use of SauceLabs.

### LambdaTest Customer Service

LambdaTest users mentioned that LambdaTest customer service was quick and overall helpful. However, there was no mention of their customer service teams following up or offering optimizations for their use case.

### SauceLabs is “The best in the business” according to this Engineer in Information Technology



# Example

“At our organization, we write automated code almost every day so we sometimes run into trouble, and most of the time their support could be able to help with. I believe with the enterprise-level support, it was very fast. We got the response almost immediately within hours. They not only offer with technical support but also show us how to do things the right way with Saucelabs, which is really great!”

Verified User \* | Engineer in Information Technology | Computer Software Company | [Read the full review](#)

TrustRadius [research team analysis](#) based on research across publicly available sites and analysis of TrustRadius data.

\*Indicates an Incentivized review

# Example

